

### **EQUITY MARKET - INVESTOR COMPLAINTS DATA**

Name of Merchant Banker : Centrum Capital Limited

SEBI Registration Number : INM000010445

Data for month ending : September 2023

**Activity:** Consolidated Report

| S.N. | Received<br>from                 | Pending<br>as at the<br>end of<br>last<br>month | Received<br>during the<br>particular<br>month | Resolved<br>during the<br>particular<br>month* | Total Pending during the particular month # | Pending complaints > 1 month | Average Resolution time^\ (in days) |
|------|----------------------------------|-------------------------------------------------|-----------------------------------------------|------------------------------------------------|---------------------------------------------|------------------------------|-------------------------------------|
| 1.   | Directly from<br>Investors       | 0                                               | 0                                             | 0                                              | 0                                           | 0                            | 0                                   |
| 2.   | SEBI (SCORES)                    | 0                                               | 0                                             | 0                                              | 0                                           | 0                            | 0                                   |
| 3.   | Stock<br>Exchanges (if relevant) | 0                                               | 0                                             | 0                                              | 0                                           | 0                            | 0                                   |
| 4.   | Other Sources<br>(if any)        | 0                                               | 0                                             | 0                                              | 0                                           | 0                            | 0                                   |
|      | <b>Grand Total</b>               | 0                                               | 0                                             | 0                                              | 0                                           | 0                            | 0                                   |

### Trend of monthly disposal of complaints (For 5 months on rolling basis)-

| S.N. | Month           | Carried forward<br>from previous<br>month | Received<br>during the<br>particular<br>month | Resolved<br>during the<br>particular<br>month * | Pending at the end of the particular month # |
|------|-----------------|-------------------------------------------|-----------------------------------------------|-------------------------------------------------|----------------------------------------------|
| 1.   | May, 2023       | 0                                         | 0                                             | 0                                               | 0                                            |
| 2.   | June, 2023      | 0                                         | 0                                             | 0                                               | 0                                            |
| 3.   | July, 2023      | 0                                         | 0                                             | 0                                               | 0                                            |
| 4.   | August, 2023    | 0                                         | 0                                             | 0                                               | 0                                            |
| 5.   | September, 2023 | 0                                         | 0                                             | 0                                               | 0                                            |
|      | Grand Total     | -                                         | -                                             | -                                               | -                                            |

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month.

# Inclusive of complaints pending as on the last day of the month.

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.



# Trend of annual (Calendar year) disposal of complaints (for 5 years on rolling basis)-

| S.N. | Year        | Carried forward from previous year | Received<br>during the<br>particular<br>year | Resolved<br>during the<br>particular year | Pending at<br>the end of<br>the<br>particular<br>year |
|------|-------------|------------------------------------|----------------------------------------------|-------------------------------------------|-------------------------------------------------------|
| 1.   | 2021        | 0                                  | 7                                            | 7                                         | 0                                                     |
| 2.   | 2022        | 0                                  | 0                                            | 0                                         | 0                                                     |
| 3.   | 2023        | NA                                 | NA                                           | NA                                        | NA                                                    |
| 4.   | 2024        | NA                                 | NA                                           | NA                                        | NA                                                    |
| 5.   | 2025        | NA                                 | NA                                           | NA                                        | NA                                                    |
|      | Grand Total | 0                                  | 7                                            | 7                                         | 0                                                     |

#### Notes:

- 1. Our Company has not handled following activities since the last three calendar years.
  - IPO and FPO including OFS; and
  - Qualified Institutions Placement (QIP)
- 2. Further, Our Company has not handled following activities till date.
  - SME IPO and FPO including OFS; and
  - Delisting of Equity Shares
- 3. Hence no data for the above points have been disclosed



### 1. Category: Right Issue

| S.N. | Received<br>from                | Pending<br>as at the<br>end of last<br>month | Received<br>during the<br>particular<br>month | Resolved<br>during the<br>particular<br>month* | Total Pending during the particular month # | Pending complaints > 1 month | Average<br>Resolution<br>time^\<br>(in days) |
|------|---------------------------------|----------------------------------------------|-----------------------------------------------|------------------------------------------------|---------------------------------------------|------------------------------|----------------------------------------------|
| 1.   | Directly from<br>Investors      | 0                                            | 0                                             | 0                                              | 0                                           | 0                            | 0                                            |
| 2.   | SEBI (SCORES)                   | 0                                            | 0                                             | 0                                              | 0                                           | 0                            | 0                                            |
| 3.   | Stock<br>Exchanges(if relevant) | 0                                            | 0                                             | 0                                              | 0                                           | 0                            | 0                                            |
| 4.   | Other Sources (if any)          | 0                                            | 0                                             | 0                                              | 0                                           | 0                            | 0                                            |
| 5.   | Grand<br>Total                  | 0                                            | 0                                             | 0                                              | 0                                           | 0                            | 0                                            |

# Trend of monthly disposal of complaints (For 5 months on rolling basis)-

| S.N. | Month           | Carried forward from previous month | Received<br>during the<br>particular<br>month | Resolved<br>during the<br>particular<br>month * | Pending at the<br>end of the<br>particular<br>month # |
|------|-----------------|-------------------------------------|-----------------------------------------------|-------------------------------------------------|-------------------------------------------------------|
| 1.   | May, 2023       | 0                                   | 0                                             | 0                                               | 0                                                     |
| 2.   | June, 2023      | 0                                   | 0                                             | 0                                               | 0                                                     |
| 3.   | July, 2023      | 0                                   | 0                                             | 0                                               | 0                                                     |
| 4.   | August, 2023    | 0                                   | 0                                             | 0                                               | 0                                                     |
| 5.   | September, 2023 | 0                                   | 0                                             | 0                                               | 0                                                     |
|      | Grand Total     | -                                   | -                                             | -                                               | -                                                     |

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month.

### Trend of annual (Calendar year) disposal of complaints (for 5 years on rolling basis)-

| S.N. | Year        | Carried forward from previous year | Received<br>during the<br>particular<br>year | Resolved<br>during the<br>particular year | Pending at<br>the end of<br>the<br>particular<br>year |
|------|-------------|------------------------------------|----------------------------------------------|-------------------------------------------|-------------------------------------------------------|
| 1.   | 2021        | 0                                  | 7                                            | 7                                         | 0                                                     |
| 2.   | 2022        | 0                                  | 0                                            | 0                                         | 0                                                     |
| 3.   | 2023        | NA                                 | NA                                           | NA                                        | NA                                                    |
| 4.   | 2024        | NA                                 | NA                                           | NA                                        | NA                                                    |
| 5.   | 2025        | NA                                 | NA                                           | NA                                        | NA                                                    |
|      | Grand Total | 0                                  | 7                                            | 7                                         | 0                                                     |

<sup>#</sup> Inclusive of complaints pending as on the last day of the month.

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

### 2. Category: Preferential Issue

| S.N. | Received<br>from                | Pending<br>as at the<br>end of<br>last<br>month | Received<br>during the<br>particular<br>month | Resolved<br>during the<br>particular<br>month* | Total Pending during the particular month # | Pending complaints > 1 month | Average<br>Resolution<br>time^\<br>(in days) |
|------|---------------------------------|-------------------------------------------------|-----------------------------------------------|------------------------------------------------|---------------------------------------------|------------------------------|----------------------------------------------|
| 1.   | Directly from<br>Investors      | 0                                               | 0                                             | 0                                              | 0                                           | 0                            | 0                                            |
| 2.   | SEBI (SCORES)                   | 0                                               | 0                                             | 0                                              | 0                                           | 0                            | 0                                            |
| 3.   | Stock<br>Exchanges(if relevant) | 0                                               | 0                                             | 0                                              | 0                                           | 0                            | 0                                            |
| 4.   | Other Sources (if any)          | 0                                               | 0                                             | 0                                              | 0                                           | 0                            | 0                                            |
| 5.   | Grand<br>Total                  | 0                                               | 0                                             | 0                                              | 0                                           | 0                            | 0                                            |

# Trend of monthly disposal of complaints (For 5 months on rolling basis)-

| S.N. | Month           | Carried forward<br>from previous<br>month | Received<br>during the<br>particular<br>month | Resolved<br>during the<br>particular<br>month * | Pending at the end of the particular month # |
|------|-----------------|-------------------------------------------|-----------------------------------------------|-------------------------------------------------|----------------------------------------------|
| 1.   | May, 2023       | 0                                         | 0                                             | 0                                               | 0                                            |
| 2.   | June, 2023      | 0                                         | 0                                             | 0                                               | 0                                            |
| 3.   | July, 2023      | 0                                         | 0                                             | 0                                               | 0                                            |
| 4.   | August, 2023    | 0                                         | 0                                             | 0                                               | 0                                            |
| 5.   | September, 2023 | 0                                         | 0                                             | 0                                               | 0                                            |
|      | Grand Total     | -                                         | -                                             | -                                               | -                                            |

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month.

### Trend of annual (Calendar year) disposal of complaints (for 5 years on rolling basis)-

| S.N. | Year        | Carried forward from previous year | Received<br>during the<br>particular<br>year | Resolved<br>during the<br>particular year | Pending at<br>the end of<br>the<br>particular<br>year |
|------|-------------|------------------------------------|----------------------------------------------|-------------------------------------------|-------------------------------------------------------|
| 1.   | 2021        | 0                                  | 0                                            | 0                                         | 0                                                     |
| 2.   | 2022        | 0                                  | 0                                            | 0                                         | 0                                                     |
| 3.   | 2023        | NA                                 | NA                                           | NA                                        | NA                                                    |
| 4.   | 2024        | NA                                 | NA                                           | NA                                        | NA                                                    |
| 5.   | 2025        | NA                                 | NA                                           | NA                                        | NA                                                    |
|      | Grand Total | 0                                  | 0                                            | 0                                         | 0                                                     |

<sup>#</sup> Inclusive of complaints pending as on the last day of the month.

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

### 3. Category: Buyback of Securities

| S.N. | Received<br>from                | Pending<br>as at the<br>end of<br>last<br>month | Received<br>during the<br>particular<br>month | Resolved<br>during the<br>particular<br>month* | Total Pending during the particular month # | Pending complaints > 1 month | Average<br>Resolution<br>time^\<br>(in days) |
|------|---------------------------------|-------------------------------------------------|-----------------------------------------------|------------------------------------------------|---------------------------------------------|------------------------------|----------------------------------------------|
| 1.   | Directly from<br>Investors      | 0                                               | 0                                             | 0                                              | 0                                           | 0                            | 0                                            |
| 2.   | SEBI (SCORES)                   | 0                                               | 0                                             | 0                                              | 0                                           | 0                            | 0                                            |
| 3.   | Stock<br>Exchanges(if relevant) | 0                                               | 0                                             | 0                                              | 0                                           | 0                            | 0                                            |
| 4.   | Other Sources (if any)          | 0                                               | 0                                             | 0                                              | 0                                           | 0                            | 0                                            |
| 5.   | Grand<br>Total                  | 0                                               | 0                                             | 0                                              | 0                                           | 0                            | 0                                            |

# Trend of monthly disposal of complaints (For 5 months on rolling basis)-

| S.N. | Month           | Carried forward from previous month | Received<br>during the<br>particular<br>month | Resolved<br>during the<br>particular<br>month * | Pending at the end of the particular month # |
|------|-----------------|-------------------------------------|-----------------------------------------------|-------------------------------------------------|----------------------------------------------|
| 1.   | May, 2023       | 0                                   | 0                                             | 0                                               | 0                                            |
| 2.   | June, 2023      | 0                                   | 0                                             | 0                                               | 0                                            |
| 3.   | July, 2023      | 0                                   | 0                                             | 0                                               | 0                                            |
| 4.   | August, 2023    | 0                                   | 0                                             | 0                                               | 0                                            |
| 5.   | September, 2023 | 0                                   | 0                                             | 0                                               | 0                                            |
|      | Grand Total     | -                                   | -                                             | -                                               | -                                            |

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month.

# Trend of annual (Calendar year) disposal of complaints (for 5 years on rolling basis)-

| S.N. | Year        | Carried forward from previous year | Received<br>during the<br>particular<br>year | Resolved<br>during the<br>particular year | Pending at<br>the end of<br>the<br>particular<br>year |
|------|-------------|------------------------------------|----------------------------------------------|-------------------------------------------|-------------------------------------------------------|
| 1.   | 2021        | 0                                  | 0                                            | 0                                         | 0                                                     |
| 2.   | 2022        | 0                                  | 0                                            | 0                                         | 0                                                     |
| 3.   | 2023        | NA                                 | NA                                           | NA                                        | NA                                                    |
| 4.   | 2024        | NA                                 | NA                                           | NA                                        | NA                                                    |
| 5.   | 2025        | NA                                 | NA                                           | NA                                        | NA                                                    |
|      | Grand Total | 0                                  | 0                                            | 0                                         | 0                                                     |

<sup>#</sup> Inclusive of complaints pending as on the last day of the month.

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.



### **4. Category:** Substantial Acquisitions of Shares and Takeovers

| S.N. | Received<br>from                | Pending<br>asat the<br>endof last<br>month | Received<br>during the<br>particular<br>month | Resolved<br>during the<br>particular<br>month* | Total Pending during the particular month # | Pending complaints > 1 month | Average<br>Resolution<br>time^\<br>(in days) |
|------|---------------------------------|--------------------------------------------|-----------------------------------------------|------------------------------------------------|---------------------------------------------|------------------------------|----------------------------------------------|
| 1.   | Directly from<br>Investors      | 0                                          | 0                                             | 0                                              | 0                                           | 0                            | 0                                            |
| 2.   | SEBI (SCORES)                   | 0                                          | 0                                             | 0                                              | 0                                           | 0                            | 0                                            |
| 3.   | Stock<br>Exchanges(if relevant) | 0                                          | 0                                             | 0                                              | 0                                           | 0                            | 0                                            |
| 4.   | Other Sources (if any)          | 0                                          | 0                                             | 0                                              | 0                                           | 0                            | 0                                            |
| 5.   | Grand<br>Total                  | 0                                          | 0                                             | 0                                              | 0                                           | 0                            | 0                                            |

### Trend of monthly disposal of complaints (For 5 months on rolling basis)-

| S.N. | Month           | Carried forward<br>from previous<br>month | Received<br>during the<br>particular<br>month | Resolved<br>during the<br>particular<br>month * | Pending at the end of the particular month # |
|------|-----------------|-------------------------------------------|-----------------------------------------------|-------------------------------------------------|----------------------------------------------|
| 1.   | May, 2023       | 0                                         | 0                                             | 0                                               | 0                                            |
| 2.   | June, 2023      | 0                                         | 0                                             | 0                                               | 0                                            |
| 3.   | July, 2023      | 0                                         | 0                                             | 0                                               | 0                                            |
| 4.   | August, 2023    | 0                                         | 0                                             | 0                                               | 0                                            |
| 5.   | September, 2023 | 0                                         | 0                                             | 0                                               | 0                                            |
|      | Grand Total     | -                                         | -                                             | -                                               | -                                            |

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month.

### Trend of annual (Calendar year) disposal of complaints (for 5 years on rolling basis)-

| S.N. | Year               | Carried forward from previous year | Received<br>during the<br>particular<br>year | Resolved<br>during the<br>particular year | Pending at the<br>end of the<br>particular<br>year |
|------|--------------------|------------------------------------|----------------------------------------------|-------------------------------------------|----------------------------------------------------|
| 1.   | 2021               | 0                                  | 0                                            | 0                                         | 0                                                  |
| 2.   | 2022               | 0                                  | 0                                            | 0                                         | 0                                                  |
| 3.   | 2023               | NA                                 | NA                                           | NA                                        | NA                                                 |
| 4.   | 2024               | NA                                 | NA                                           | NA                                        | NA                                                 |
| 5.   | 2025               | NA                                 | NA                                           | NA                                        | NA                                                 |
|      | <b>Grand Total</b> | 0                                  | 0                                            | 0                                         | 0                                                  |

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

<sup>#</sup> Inclusive of complaints pending as on the last day of the month.

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.